

SLD 26/42

CWU T&S WEEKLY BULLETIN NO 2026/34 – 11 OCT 2026

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TZV COMPULSORY CONCILIATION

On Tuesday at 1pm, we will attend the compulsory conciliation in the Fair Work Commission. Three of our job delegates will also attend as we negotiate. We will be attempting to get an agreement before the Government election caretaker period. Given the imminent election, and the expected uncertain outcome, we are in a complex situation. We want an increase and backpay asap. But it must be a fair outcome. An interim agreement might be one answer. TZV have offered an interim pay rise of 3%, but the conditions attached would have been a sellout. [More](#)

TZV COMPULSORY CONCILIATION – WHAT TO DO?

CWU is the only union legally capable of representing you at the compulsory Conference. This follows many months of direct negotiations between CWU and TZV. Watch for the email report from us after the conciliation. The final outcome will be determined by CWU members, and only by CWU members. [More](#)

TRIPLE ZERO TO BE TAKEN OVER???

Continued from last week: Recommendation 2: *The committee recommends that the Australian Government consider establishing a statutory authority to assume responsibility for the Emergency Call Person function.* What does the recommendation really call for? [More](#)

WHAT IS 000 – TRIPLE ZERO?

When you make a 000 call, from a mobile or a landline, your carrier (Telstra, Optus, TPG etc) will switch your call to one of the 000 call answering centres. (my description to help the explanation). The Telstra employee or contractor will ask a few short questions and connect the call to an appropriate call management centre. [More](#)

WHAT IS 000 – TRIPLE ZERO – MANY THINGS

So, 000 is a combination of many functions. - Your initial call from your carrier uses your carrier's general equipment – mobile towers, landlines, switching and software. - The Call answering centres have their own equipment, call answering stations and software. - The State call management centres are far more complex with their own equipment, call management stations and software.

WHAT IS 000 – TRIPLE ZERO – THE RECOMMENDATION

On our reading of the report, the Telstra and Optus outages were caused by problems in the carrier's general equipment and the method it handles the call. During the outage the calls never reached Telstra 000. No problem was identified at Telstra 000. The State Government functions will not be controlled by the Commonwealth Government. So, what part can be handed over to a *statutory authority*? We do not see a practical answer that will avoid future similar problems.

AUS POST INTRODUCTION OF POSTCODES EXHIBITION

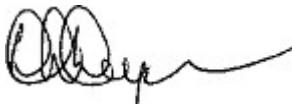
Exhibition - 1967 Refection, in Waverley Library's foyer. The exhibition will comprise of photographs with information on the story of the postal service in the Bondi area, the technical developments that lead to the introduction of postcodes and the consequences for those engaged as workers in mail sorting. [More](#)

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Our Office is on 03 9663 6815, email office@cwu.asn.au MTWT

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Dan Dwyer', with a long horizontal flourish extending to the right.

DAN DWYER

Secretary

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